

****Privacy Policy****

Crotalo Handyman Services LLC ("we," "our," or "us") is committed to protecting the privacy of our customers. This Privacy Policy outlines how we collect, use, store, and protect personal information when you interact with our services.

1. Information We Collect

We may collect the following information:

- Name, address, email, phone number
- Service request details and preferences
- Payment information (if applicable)
- Other information shared during inquiries or service delivery

2. How We Use Your Information

We use your information to:

- Provide and improve our handyman services
- Communicate with you regarding appointments, estimates, and inquiries
- Process payments securely
- Comply with legal obligations

3. Data Sharing

- Customer data is not shared with 3rd parties for promotional or marketing purposes.
- Mobile opt-in and consent are never shared with anyone for any purpose. Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.

4. Messaging Terms and Conditions

- By providing your phone number and

agreeing to receive texts, you consent to receive text messages from Crotalo Handyman Services LLC, from 575-616-2845 regarding customer care. Consent is not a condition of purchase. Message frequency varies. Message & data rates may apply. You can reply STOP to unsubscribe at any time or HELP for assistance. You can also contact us at 575-616-2845 or CHSlascruces@protonmail.com. Mobile opt-in information is never shared with third parties.

We do not sell, rent, or trade your personal information. However, we may share your information:

- With trusted third parties (e.g., payment processors or subcontractors) when necessary to deliver services
- When required by law or legal

proceedings

5. While we strive to protect your data, no method of transmission or storage is 100% secure.

6. Your Rights

You have the right to:

- Access, update, or correct your personal information
- Request deletion of your personal information (subject to legal retention requirements)

7. Changes to this Privacy Policy

We may update this Privacy Policy periodically. Changes will be effective upon posting, and we encourage you to review it regularly.

8. Contact Us

If you have questions or concerns about your privacy, please contact us:

Email: CHSIsascruces@protonmail.com

Phone: (575)616-2845